From: billeast@cfl.rr.com@inetgw

To:Microsoft ATRDate:1/22/02 10:11amSubject:Microsoft Settlement

There s another issue that no one is taking Microsoft to task for...that is in regard to the new XP operating system. Users who purchased it can be denied use of the product and caused hard trouble to get a fix from Microsoft if the software think s you are trying to steal it. But that event is so easily triggered that many innocent and legal users will experience denial of ujse of the product just because they changed components in their computer. It is shameful that Microsoft is so protective of the rare instances of copying that they put their legitimate customers to so much trouble. This copy protection scheme should be required by government to be removed or softened so that it is less drastic.